

OTHER AVAILABLE SERVICES/RESOURCES

Florida Relay Services

For Non-Hearing Persons, using a TDD, dial 1 800 955-8771

For Hearing Persons (Operated by MCI) 1-800-955-8770

NOTE: TDD and other assistive devices are available through this agency – Free of charge to certified eligible Customers. This also includes training, maintenance and repair.

Florida Telecommunication Relay, Inc. provides TDDs, volume control phones, etc.

SECTION 504 COORDINATOR

| <u>Location</u> | <u>Civil Rights</u> | <u>Contact Information¹</u> | <u>Mailing address</u> |
|-----------------------|---------------------|---|--|
| Central Region | Richard Dicks | P: 407-317-7552 C: 407-489-2038 F: 407-835-3470 | 400 West Robinson St. #S-936K Orlando, FL 32801-1782 |

Boys Town Central Florida Single Point of Contact

| <u>Program</u> | <u>Name</u> | <u>Telephone</u> | <u>Address</u> | <u>City</u> | <u>ST</u> | <u>Zip</u> |
|----------------|------------------|------------------|-----------------|-------------|-----------|------------|
| ALL | Carmen Rodriguez | 407-588-2170 | 975 Oklahoma St | Oviedo | FL | 32765 |

INTERPRETERS/RESOURCES By Circuit

CIRCUIT 9 (Orange & Osceola)

INTERPRETERS/RECOURCES

American Sign Language Service
3700 Commerce Blvd. Suite 216
Kissimmee, Florida 34741
407-518-7900
1-800-744-6275
Kathleen Ext. 320
David Ext. 327

Deaf Service Bureau of West
Central Florida, Inc.
11441 Osceola Drive
New Port Richey, Florida 34654
1-800-616-4293 Voice?/DD
Fax: 407-321-0208
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Contact your Single-Point-of-Contact (SPOC) for access codes.

USE CERTIFIED SIGN LANGUAGE INTERPRETERS

Florida Relay Service 711 (communication with persons who are hearing or speech impaired)

1-800-955-8771 (TDD) or 1-800-955-8770 (Voice)
1-877-955-8773 (Spanish) or 1-877-955-8707 (French Creole)

The FRS Customer Service number is 1-800-676-3777. TDD/TTY and other assistive devices are available through this agency FREE of charge to certified eligible clients. This also includes training, maintenance and repair.

Language Line Services 1-866-874-3972 for language translation and written documentation services. To access the Language Line Tutorial:
<http://www.language.com/training>. Contact your Single-Point-of-Contact (SPOC) for access codes.

**CIRCUIT 9
MULTILINGUAL STAFF**

| NAME | SERVICE CENTER | LANGUAGE | NUMBER | COUNTY |
|---------------------|-----------------------|--------------------|-------------------|---------------|
| Avilda Paez-Barreto | GOPC | Spanish | 407-245-1500x495 | Orange |
| Anna Kovar | GOPC | Slovak & Hungarian | 407-245-1500 | Orange |
| Jackie Robles | GOPC | Spanish | 407-245-0507 | Orange |
| | | | | |
| Vanessa Snoddy | Hurston | German | 407-721-0183 | Orange |
| Kirby Morgan | Hurston | Spanish & Italian | 407-317-7480x7447 | Orange |
| Annalinda Basabe | Hurston | Spanish | 407-317-7351 | Orange |
| Lilliana Maldonado | Hurston | Spanish | 407-245-0400x116 | Orange |
| | | | | |
| Guivanna Corona | Pine Hills | Italian | 407-721-0763 | Orange |
| Imlinn Philogene | Pine Hills | Creole | 407-721-0233 | Orange |
| | | | | |
| Sue Aboul-Hosn | Saratoga | Arabic | 407-317-7533 | Orange |
| Valery Dambreville | Saratoga | Creole | 407-721-0233 | Orange |
| | | | | |
| Vanessa West | Kissimmee | Italian | 407-683-8344 | Osceola |
| Ida Vargas | Kissimmee | Spanish | 407-846-5213 | Osceola |
| Antonio Rodriguez | Kissimmee | Spanish | 407-846-5000x357 | Osceola |
| Milheim Ashy | Kissimmee | Arabic | 407-765-8155 | Osceola |

CIRCUIT 18

(Seminole & Brevard)

INTERPRETERS/RESOURCES

American Sign Language Service

3700 Commerce Blvd. Suite 216

Kissimmee, Florida 34741

407-518-7900

1-800-744-6275

Kathleen Ext. 320

David Ext. 327

Contact your Single-Point-of-Contact (SPOC) for access codes.

USE CERTIFIED SIGN LANGUAGE INTERPRETERS

Florida Relay Service 711 (communication with persons who are hearing or speech impaired)

1-800-955-8771 (TDD) or 1-800-955-8770 (Voice)

1-877-955-8773 (Spanish) or 1-877-955-8707 (French Creole)

The FRS Customer Service number is 1-800-676-3777. TDD/TTY and other assistive devices are available through this agency FREE of charge to certified eligible clients. This also includes training, maintenance and repair.

Language Line Services 1-866-874-3972 for language translation and written documentation services. To access the Language Line Tutorial: <http://www.languageline.com/training>. Contact your Single-Point-of-Contact (SPOC) for access codes.

**CIRCUIT 18
MULTILINGUAL STAFF**

| NAME | SERVICE CENTER | LANGUAGE | NUMBER | COUNTY |
|--------------------|-----------------------|-------------------|----------------------|---------------|
| Hasan Yousuf | Sanford | Arabic | 407-302-2515 x162 | Seminole |
| | | | | |
| Carmen Seery | Commerce | Spanish | 321-634-3633 | Brevard |
| Elizabeth Igartua | Commerce | Spanish | 321-690-3710 x244 | Brevard |
| Zarabel Gonzalez | Commerce | Spanish | 321-690-3710 x247 | Brevard |
| Myrna Shimei | Commerce | Spanish | 321-690-3710 x268 | Brevard |
| Nereida Warriner | Commerce | Spanish | 321-634-3659 | Brevard |
| Elise Bellevue | Commerce | Creole | 321-690-3778 | Brevard |
| | | | | |
| Rosa Fontanez | Palm Bay | Spanish | 321-409-6241 | Brevard |
| Kathy Robbins | Palm Bay | German | 321-409-6241 | Brevard |
| Madeline Rodriguez | Palm Bay | Spanish | 321-984-4760 | Brevard |
| Kathleen Portillo | Palm Bay | Spanish | 321-984-4760 | Brevard |
| Claudia Trujillo | Palm Bay | Spanish | 321-984-4760 | Brevard |
| Marjorie Henry | Palm Bay | French/ Creole | 321-984-4760 | Brevard |
| Natalie Desty | Palm Bay | Creole | 321-984-4760 | Brevard |
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Directory of Agencies and Organizations

The following agencies or organizations may be able to assist in ensuring accessibility for individuals with disabilities or Limited-English Proficiency.

| AGENCY | TELEPHONE | TDD or 800 | URL/EMAIL |
|---|-----------------------------------|-------------------------------|--|
| Advocacy Center for Persons with Disabilities | (800) 342-0826 | (800) 346-4127 TDD | www.advocacycenter.org |
| Access Time | 1-888-748-7575 | | www.accessontime.com |
| American Foundation for the Blind | (212)620-2000 | (800)232-5463 | |
| Dots Write/Evelyn Dawursk | P(407)892-8088 C(407) 460-3067 | | www.dotswrite.com |
| National Federation for the Blind | (410)659-9314 | | |
| Bureau of Braille and Talking Book Library | (800)226-6075 | | |
| Canine Companions for Independence | (407)834-2555 | (800)572-2275 | |
| Division of Blind Services | (850)488-1330 | (800)342-1828 | www.state.fl.us/dbs |
| Division of Vocational Rehab. | (850) | (800)451-4327 Voice or TDD | www.rehabworks.org |
| FL Alliance for Assistive Services and Technology | (850) | (888)788-9216 TDD | http://faast.org |
| FL Governor's Alliance for the Employment of Disabled Individuals | | (888)838-2253 Voice or TDD | www.abletrust.org |
| National Organization on Disability | (202)293-5960 | (202)293-5968 TTY | www.nod.org |
| Florida Clearing House on Disability Information | (850)414-8908 Fax | (877)232-4968 Voice or TDD | Simcokp@dms.state.fl.us |
| Sign language Communications | 863-668-9123 | | |
| Deaf and hard of hearing Services of Florida | 727-853-1010 or 1/866/685/9477 | 727-853-1014 TTY | |
| Deaf and Hard of Hearing Services of | 772-334-2233 | | www.dhhstc.org |

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| the Treasure Coast Inc. | | | |
| Florida Registry for Interpreters for the Deaf | (813)996-9644 | | www.fridcentral.com |
| Hearing Impaired Person, Inc | 941-743-8347 | 941-743-9286 TTY | |
| Deaf & Hearing Services of Lake and Sumter Counties | 352-323-0757 | 352-323-9106 | www.deafandhearing.org |
| Florida Relay Services | (800)955-8770 | (800)995-8771 TDD | www.ftri.org |
| Florida Vocational Rehabilitation | (850)245-3399 | (800)451-4327 Voice | |

DIRECTORY OF AGENCIES AND ORGANIZATIONS PROVIDED BY DCF

| AGENCY | TELEPHONE | TDD or 800 | URL/Email |
|--|--|------------------------------------|--|
| Advocacy Center for Persons with Disabilities | (850) 488-9071 (800) 342-0826 | (800) 346-4127 TDD | www.advocacycenter.org |
| American Foundation for the Blind | (212) 620-2000 | (800) 232-5463 | |
| Bureau of Braille and Talking Book Library | (800) 226-6075 | | |
| Canine Companions for Independence | (407) 834-2555 | (800) 572-2275 | |
| Center for Independent Living of Northwest Florida | (850) 595-5566 | (877)-245-2457 | www.cilncf.org |
| Deaf and Hard-of-hearing Services of Northwest Florida | (850) 433-7128 | | www.dhhsnwfl.org |
| Deaf Communications Specialists Center | (850) 433-1130 After Hours: (850) 712-6224 | | www.edcsc.com |
| Division of Blind Services | (850) 488-1330 (386) 254-3800 | (800) 342-1828 | www.state.fl.us/dbs |
| Division of Vocational Rehab. | (850) 488-6210 | (800) 451-4327 Voice or TDD | www.rehabworks.org |
| FL Alliance for Assistive Services and Technology | (850) 487-3278 | (850) 487-2805 TDD | http://faast.org |
| FL Governors' Alliance for the Employment of Disabled Individuals. | (850) 224-4493 | (888) 838-2253 Voice or TDD | www.abletrust.org |
| Florida Clearing House on Disability Information | (850) 414-8908 | (877) 232-4968 Voice or TDD | Simcokp@dms.state.fl.us |
| Florida Registry for Interpreters for the Deaf | (813)996-9644 | | www.fridcentral.com |
| Florida Relay Services | (800) 955-8770 | (800) 995-8771 TDD | www.ftri.org |
| Florida Vocational Rehabilitation | (850) 245-3399 | (800) 451-4327 Voice | |
| Independence for the Blind of West Florida, Inc. | (850) 477-2663 | | www.ibwest.org |
| Professional Interpreting Services for the Deaf, Inc. | (850) 477-2876 | 72.215.139.66 Video Phone/VP | |
| Pacific Interpreters | (503) 445-5500 | | www.pacificinterpreters.com |
| Signs of Interpreting, LLC | (904) 207-0290 | | www.signsofinterpreting.com |
| Language Line, Inc. | 866-874-3972 | | www.languageline.com |